

**TRAVEL PROTECTED WITH CANCELLATION COVERAGE**

**THE BONUS PACK INCLUDES**

Beneficios	USD
Medical expenses due to accident	EUR / USD 35.000
Medical Expenses for Non-Pre-Existing Illness	EUR / USD 35.000
Medical expenses for pre-existing condition	USD 500
Prescription Drugs	Yes
Dental emergency	USD 500
Sanitary Repatriation	EUR / USD 35.000
Funeral Repatriation	EUR / USD 35.000
Transfer of family member due to hospitalization	Air Tkt + hotel
Hotel expenses for convalescence	USD 1.000
Assistance in case of loss of documents, luggage	Yes
Return trip due to death of family member	Air Tkt
Return for serious loss at home	Air Tkt
Accompaniment of children under 15 years old	Air Tkt
Accompaniment of people over 75 years old	Air Tkt
Expenses for delayed or cancelled flight	USD 100
Cancellation or Interruption of contracted trip	USD 2.000
Executive Replacement	Air Tkt + hotel
24 Hour Consultation Line	Yes
Transmission of urgent messages	Yes
Transfer of funds	USD 15.000
Transfer of funds for legal bail	USD 15.000
Legal assistance for traffic accident	USD 7.000
Compensation for baggage delay	USD 500
Missed or connecting flight or train	USD 400
Psychological assistance	Yes
Compensation for baggage damage	USD 100
Loss of passport	USD 100
Virtual/Telephone Doctor	Yes
Second medical opinion	Yes
Trip tracking	Yes
Concierge Services	Yes
Practice of amateur sports	USD 1.000
Geographical Coverage	World and Europe
Compensation for loss of air baggage	USD 1.200

## ACCEPTANCE OF TERMS

In accordance with the provisions of Decree 2438 of 2010, the undersigned buyer declares to have been informed and to have received, understood and accepted all the conditions and restrictions of the services and products of its own and other suppliers, providers of tourist services, assistance, transport and others that it has acquired in Viva Vacations and grants Viva Vacations Colombia SAS its full approval on all the terms and conditions set forth above.

Once the money for deposits or total payments is received, it is understood that the traveler knows and accepts all the payment and cancellation policies of the itinerary or services he is purchasing.

**RNT No. 29029 / 74972**

## VIVA VACATIONS COLOMBIA - SENSITIZING THE WORLD TO CONSERVE IT

**Viva Vacations Colombia SAS is committed to Law 679 of 2001 (ESCNNA Prevention), Law 63 of 1986 (Protection of Cultural Property), Law 1185 of 2008 (Protection of Cultural Heritage), Law 17 of 1981 (Protection of Wild Fauna and Flora), Law 1333 of 2009 (Environmental Sanctions) and Law 376 of 2009 (Prevention of the consumption of tobacco, alcohol and other psychoactive substances in minors). Additionally, we have a code of ethics to prevent the sexual and commercial exploitation of children in accordance with Resolution 3840 of December 24, 2009 and Article 1 of Law 1336 of July 21, 2009.**

