

## CRUISE TERMS AND CONDITIONS

**Important notice: this is your ticket contract. Please read it carefully as it governs your legal rights. Pay particular attention to paragraphs that limit the carrier's liability and his or her right to take legal action.**

By accepting or using this ticket, you, the Guest, acknowledge, accept and agree to all of its terms and conditions. Certain provisions are highlighted to draw your attention to them, but all provisions are important and binding on you. The Carrier agrees to transport the Guest and her luggage only under the following conditions, which the Guest acknowledges and undertakes to fully comply with. The limitations and contractual provisions herein shall apply to any and all disputes between the Guest and the Carrier, regardless of whether the incident giving rise to the dispute occurs on board the Vessel, on land or while the Guest is in route to or from the Ship by any mode of transportation, including, but not limited to, tenders, buses, taxis, airlines or private transportation. In the event of a direct conflict between a provision of this contract and a provision of the Cruise Industry Passengers' Bill of Rights (PBOR) in effect at the time of booking and posted on our website, it prevails.  
the PBOR.

### DEFINITION OF TERMS USED IN THIS TICKET

When used in these General Conditions of the Ticket Contract (sometimes referred to as the "Contract"), the word "Guest" shall mean each and every person traveling hereunder, including persons traveling with the person or persons named on the ticket or transported. according to this Agreement. It also means the spouse, estate, executors, administrators, heirs, successors and assigns of such Guest and, if a minor, shall include the minor and the minor's parents, guardians and dependents.

The word "Carrier" when used herein means Costa Crociere SpA, an Italian corporation, the Vessel and other vessels owned, chartered, operated, marketed or provided by Costa Crociere SpA, and all of its officers, staff, members of the crew, agents. and assign.

The word "Vessel", when used herein, shall mean the vessel specified herein and any other vessel on which Guest may travel or against which Guest may file a claim.

The word "Cruise Fee" means the amount paid for the cruise, plus any travel to or from the Ship at the beginning or end of the cruise, if arranged by the Carrier. The Cruise Fare will be deemed earned when paid and is non-refundable except as provided in Paragraph 11 of this Agreement. In the event of any conflict between the terms of this Agreement and the terms and conditions of Carrier's website, the terms of this Agreement shall prevail. The Cruise Rate includes maritime transportation, accommodation and ordinary meals on board the Ship during the trip

**The cruise fare does not include (i) mandatory charges for hotel service, liquor, wine or other beverages, alternative dining locations, shore excursions, laundry and other goods or services purchased on board the ship or ashore, or any other incidental charge or expense. (ii) supplemental fuel charges and (iii) taxes and fees that the Carrier is obligated to collect from the Guest or pay with respect to the Guest or the trip to governmental or**

**quasi-governmental authorities, including, but not limited to, port operators.** Such taxes and fees include, but are not limited to, those charged for embarkation, disembarkation or landing, arrival or departure taxes, security surcharges, guest facility charges and customs and immigration fees, Panama Canal tolls, transportation fees, berthing fees, dock fees, inspection fees, air taxes or hotel VAT taxes incurred as part of a land tour, immigration and naturalization fees, port maintenance fees and internal revenue service fees, whether calculated by guest, per berth, per ton or per vessel. Fees and taxes charged per ton or per vessel will be divided among Guests based on the capacity of the Vessel. These charges are in addition to the Cruise Fare and Guest shall pay these charges to Carrier in full immediately upon request by Carrier. Guest agrees that imposition or changes in these amounts, whether imposed by Carrier or elected by Guest, do not give rise to a right of cancellation.

### **Clothing for your cruise During the day:**

We recommend comfortable clothing and shoes without heels to walk around the ship. Pack a couple of swimsuits in your suitcase so you always have a dry one. For the gym, it is mandatory to wear sneakers and sports clothing, for hygiene and safety reasons. If your cruise takes you to Northern Europe, Alaska, or takes you outside of the summer season, we suggest that you bring some warm clothing and a couple of sweaters.

For shore excursions: you will need comfortable walking shoes, as well as a hat and sun protection. When visiting museums, mosques, temples and churches, it is advisable (and in many cases mandatory) to wear conservative clothing. Women should not wear short pants or skirts, as they are not allowed in these monuments.

During the night: the recommended attire differs depending on whether it is a formal-gala, semi-formal-elegant or informal-sports evening. The number of nights for each outfit will vary depending on the length of the cruise. On a 7-night cruise there are usually two formal nights, one semi-formal and four informal nights.

Formal-gala attire.

- Men: dark suit and tie or tuxedo.
- Women: party or evening dress.

Semi-formal-elegant attire.

- Men: sport jacket/blazer.
- Women: dress or pantsuit.

Informal-sports clothing.

- Men: shirt or polo-type t-shirt and pants.
- Women: pants and blouse or skirt and blouse.

### **Climate:**

Our cruises cover a huge variety of destinations, so the climate of each region can vary greatly.

### **Customer Service Desk (Guest Relations Desk):**

All ships have a Customer Service Desk, which is at your disposal 24 hours a day for any questions you may have during your cruise.

**Boarding time:**

Boarding times vary depending on the itineraries. Check your cruise documentation for confirmed boarding times. You are responsible for arriving at the ship on time, unless you are transferred to the ship by our own transportation service. You should plan to arrive at the dock at least three hours before the ship's scheduled departure time. Please remember that for security reasons, you will not be allowed to bring visitors on board the ship in any port.

**Online Check-In**

To make the boarding procedure as simple as possible, you must fill out the forms with your information through the Online Check-In section of our website [www.RoyalCaribbean.es](http://www.RoyalCaribbean.es) (4 easy steps). If you fill out the online forms, you will not need to complete the boarding slip that will be attached to your boarding documentation. You must complete the Online Check-in up to 4 days before boarding. If this is not possible, you must present the forms attached to the documentation, duly completed at the time of boarding. Please fill them out before going to the boarding terminal.

**Boarding procedures**

Simply present your cruise documents and your SetSail Pass (proof of Online Check-In) to one of our receptionists at the cruise terminal. You will be allowed to board once you have completed the required forms. You will be given a Boarding Pass (SeaPass®) that will serve as an identification card for disembarkation and reboarding and also as a key to your cabin. We ask that you take the utmost care with this card and always keep it in a safe place. You can also use the SeaPass® as a card for your purchases on board, as well as to confirm your table number at meals. The waiter will deliver your luggage to your cabin or suite, normally within four hours of boarding.

**Cabin**

It must be taken into account that, as a rule, cabins cannot be compared in dimensions with hotel rooms on land. Before making the reservation, you will be informed of the size of your cabin and its bed composition. It is important to keep in mind that in a fully occupied four-bed cabin, the available space is reduced, and it is sometimes not possible to accommodate a crib. Children under 6 years of age are not allowed to occupy the high beds in the cabins.

**Onboard expense account**

The currency on board all Royal Caribbean ships is the US dollar. All ships operate on a cashless system called SeaPass. You only have to validate your account with an acceptable credit card at the time of boarding and you will be able to sign your expenses on board. At the end of the cruise you will receive a duly detailed invoice. Those customers who validate their account with a credit card not issued in US dollars will receive the charge in the currency that belongs to the credit card. For example, a Spanish card, issued in Europe, will receive the charge in Europe. The details of the expenses on board and the currency exchange applied will appear detailed on your invoice. SeaPass can also be settled in cash with US dollars. We cannot accept personal checks or any currency other than US dollars. There is an ATM on board all Royal Caribbean ships, where you will be charged \$6 per transaction made. Check the onboard bank schedules in your daily program. On land, most credit cards are accepted, and be sure to bring local currency to cover any expenses. The cards accepted on board at this time are: Visa, MasterCard, American Express, Discovery and Diners

Card. We advise you not to use debit cards to pay your SeaPass account, as possible authorization requests may result in immediate charges to your account. For cruises that take place entirely within the European Union, the amount of purchases or services purchased on board may be subject to Value Added Tax (VAT).

### **Electric current**

Electrical current on board is 110/220 AC and on Sovereign class ships you will need an adapter.

### **Laundry**

Laundry and dry cleaning are two services available on board. Prices vary depending on the type of garment. There is no self-laundry service on board.

### **Children on board**

We are happy to welcome families with children on all our ships. Free activities for children are organized on board. Ask Royal Caribbean International for details and schedules of available programs. We respectfully ask parents not to let their children play unsupervised on deck, in lounges or on dance floors, especially at night. Children are not allowed in some areas of the ship. The number of children on board increases during school holiday periods. Cribs are available for babies and must be requested at the time of booking, but please note that this will limit the space in your stateroom. Babysitting is normally available (depending on the applicable hourly rate) as long as crew members are available to provide this service. The minimum age for in-cabin daycare is 12 months. All children participating in children's programs must know how to go to the service alone. Small children in diapers are not allowed to use the pools/hot tubs. Except on the Oasis and Freedom Class ships that have a Baby Splash Zone and can bathe with a diaper. An additional charge may be made on board for certain children's activities. Note: Facilities and activities for children under three years old are limited.

### **Meals on board**

For dinner, two meal shifts are established. If you have any preferences, please let us know at the time of booking. The capacity of the dining room shifts is limited, so it is subject to availability.

The normal meal schedule is as follows:

	<b>First Shift</b>	<b>Second Shift</b>
Breakfast	open shift	open shift
Lunch	open shift	open shift
Dinner 1	8.15	20.30

If you want more flexibility and prefer to dress casually, breakfast, lunch and dinner are also served at other locations. The main restaurant may not always be available for breakfast and lunch. Check times and locations in your Daily Schedule. There is a room service food menu available 24 hours a day. Passengers staying in suites can order full menu service in their suite for any meal. We also have specialty restaurants where an extra cost per person applies. Reservations for these restaurants must be made on board or through [www.RoyalCaribbean.es](http://www.RoyalCaribbean.es)

### **Casino and gambling**

Each of our ships has a fully equipped Casino, where passengers can enjoy classic games, such as blackjack or roulette, or try their luck at the slot machines. Check the Casino hours in your Daily Program. The Casino remains closed when the ship is in port. Passengers under 18 years of age are not permitted to enter the Casino at any time. Passengers are advised that the use of cameras or video recording equipment or mobile phones in the casino is strictly prohibited.

### **Optional excursions**

To get the most out of visiting ports of call, we suggest you choose one of our excursions organized and planned by our travel experts. Prices vary for each excursion. Excursions can be booked and paid in advance through our website [www.RoyalCaribbean.es](http://www.RoyalCaribbean.es) up to 4 days before departure. They can also be reserved on board, but as some have limited places, we recommend that you reserve in advance. The Excursion Office staff on board will be happy to provide you with the information necessary to reserve the excursions. The cost of these will be charged to your account on board. Some excursions are subject to a minimum number of participants for their completion, so they may be canceled if that minimum is not reached. For diving excursions, a certificate is required. Alternatively, you can enjoy the different ports of call on your own. Some shops or museums in some ports of call may be closed due to local holidays.

### **Preparation for disembarkation**

Pack your bags and leave them at your cabin door before midnight. Your waiter will give you labels for each piece of luggage. He fills out each card, indicating in clear, legible handwriting your name, address and, if applicable, your flight details. Make sure you always carry with you, in your hand luggage, all fragile, valuable or important objects, as well as personal documents. The Cruise Director will offer you detailed instructions about customs and immigration procedures through the video that you can watch from your cabin. We strongly recommend that you view this important and informative recording. Royal Caribbean International has no control over the duration of Immigration and Customs Enforcement procedures. The color and/or number of your luggage tag determines your departure time from the ship and the area where you can find it.

## **GENERAL CONDITIONS**

The following General Conditions with the booking conditions and the good conduct policy are the bases of your contract and all reservations are subject to these conditions. The parties involved in the contract are each of the people whose name appears on the reservation and Royal Caribbean Inc. or RCL Cruises Ltd., companies that will assume legal responsibility for compliance with the current contract.

### **Pre-contractual information**

- Before the traveler is bound by any package travel contract or corresponding offer, the organizing agency or, where applicable, the retail agency, will provide the traveler with the standardized information form for package travel contracts, as well as the rest of the characteristics and information of the trip in accordance with the provisions of current legislation.
- People with reduced mobility who wish to receive precise information about the suitability of the trip according to their special needs, in order to assess the possibility and viability of contracting the trip in accordance with its characteristics, must inform the organizing agency. or, where appropriate, the retail agency, such situation so that they can be provided with information for this purpose.

### **Information on provisions applicable to passports, visas and vaccines**

- The agency has the duty to inform about the health formalities necessary for the trip and stay, as well as the conditions applicable to travelers regarding passports and visas, including the approximate time to obtain visas, and will be responsible for the correctness of the information you provide.
- The traveler must obtain the necessary documentation to make the trip, including the passport and visas and those related to health formalities. All damages that may arise from the lack of this documentation will be borne by him, and in particular, the expenses incurred due to the interruption of the trip and his eventual repatriation.
- If the agency accepts the traveler's request to process the necessary visas for any of the destinations included in the itinerary, it may demand payment of the cost of the visa, as well as the management costs for the procedures that must be carried out before the diplomatic representation or corresponding consulate.

### **Reservation request**

- The traveler who wishes to book a package trip makes a “reservation request”. Following this request, the retail agency or, where applicable, the organizing agency, undertake to take the appropriate steps to obtain confirmation of the reservation.
- The agency will not be responsible for reservation errors attributable to the traveler or caused by unavoidable and extraordinary circumstances.

### **Reservation confirmation**

- The perfection of the package travel contract occurs with the confirmation of the reservation. From that moment on, the combined travel contract is mandatory for both parties.

### **Prices include**

- All prices in this brochure are per person in euros, and are based on 2 people per cabin. The price includes full board, service on board, accommodation, entertainment on board the ship (except for some activities that may have an additional charge, in which case the amount of the activity is detailed in the onboard program), port and shipping fees. The price does not include optional shore excursions, personal expenses incurred on board such as drinks, laundry costs, health and beauty treatments, telephone calls, transfers to/from the ship, nor does it include optional travel insurance that cannot be contracted, nor any service/product that is not specified or included in the price. The “Price From” is the minimum applicable for each category and varies according to the availability of cabins at the time of booking. Check the best price available at any time with your travel agent or on our website: [celebritycruises.es](http://celebritycruises.es). To have the maximum choice of categories and cabins on the departure that interests you, we recommend booking as far in advance as possible. Price may vary depending on ship, itinerary, departure date and cabin category. RCL Cruises Ltd., Branch in Spain may offer the same cruise at prices lower than those published

in the catalogue, whether due to a last minute offer or any other discount policy. These offers or discounts are subject to availability of cabins and categories and the services included in the price are exclusively those specified in the offer.

### **Guaranteed cabin promotion**

- Occasionally, we also have promotional offers for guaranteed staterooms. In these promotions you can classify 4 guaranteed categories:

W: Suite · X: Balcony cabin · XA: Aquacalss balcony cabin ·

- In guaranteed cabin promotions, the cabin number and assigned category will be notified after the reservation is confirmed, even on the same day of boarding.

### **Contract modification**

- The organizing agency may only modify the clauses of the contract before the start of the trip if the change is insignificant and the organizing agency itself or, where applicable, the retail agency, inform the traveler of said change on a durable medium in a clear, understandable and manner. highlighted.
- If before the start of the trip the organizing agency is forced to make substantial changes to any of the main characteristics of the trip services or cannot comply with any special requirement of the previously accepted traveler, the organizing agency or, where applicable, the The retail agency will inform the traveler without delay, in a clear, understandable and prominent manner, on a durable medium and the communication must contain:
  - The proposed substantial modifications and, if applicable, their impact on the price;
  - A reasonable period for the traveler to inform of his/her decision;
  - The indication that if the traveler does not communicate the decision within the indicated period, it will be understood that they reject the substantial modification and that, therefore, they choose to terminate the contract without any penalty; and
  - If the agency can offer it, the substitute package trip offered and its price.
- The traveler may choose between accepting the proposed modification or terminating the contract without penalty. If the traveler chooses to terminate the contract, he or she may accept a substitute package trip that, if applicable, is offered by the organizing agency or the retail agency. Said substitute trip must be, if possible, of equivalent or higher quality.

### **Resolution of the trip by the traveler before the departure of the trip**

- The traveler may terminate the contract at any time prior to the start of the trip and in such case, the organizing agency or, where applicable, the retail agency, may require him to pay a penalty (Cancellation costs) that is appropriate and justifiable. The contract may specify a standard penalty that is reasonable based on the advance notice of termination of the contract with respect to the start of the trip and the cost savings and revenue expected from the alternative use of the travel services. If the contract does not provide for a standard penalty, the amount of the penalty for termination will be equal to the price of the package trip less the cost savings and income derived

from the alternative use of travel services. Therefore, in such cases, the organizing agency or, where applicable, the retail agency, will refund any payment that had been made for the package trip, less the corresponding penalty.

- However, if unavoidable and extraordinary circumstances occur at the destination or in the immediate vicinity that significantly affect the execution of the trip or the transportation of passengers to the destination, the traveler may terminate the contract before its start without any penalty and with right to reimbursement of all payments on account of the trip made.
- Said refunds or refunds will be made to the traveler, discounting the corresponding penalty in the case of section 1 above, within a period not exceeding 14 calendar days after the termination of the package travel contract.

**Cancellation fees**

- Your trip will be canceled from the date we receive written cancellation notice. You will have to pay the following cancellation fees

1-8 NIGHT CRUISES	
Days before departure	Cancellation fees (per canceled person)
50 days or more	No fees (except for non-refundable deposit fees*)
49-30 days	Total deposit amount
29-8 days	50% of the total amount
7-0 days	100% of the total amount

For departures on festive dates (Christmas, New Year's and Easter) the cancellation fees will be the same as indicated but applicable to cancellations from 90 days from the departure date. Air-land packages: The cancellation or modification of the air-land package must always be requested in writing before the start date of the trip.

In some of our promotions, a deposit may be required to formalize the reservation, which, in the event of voluntary withdrawal from the trip by the traveler, will not be refundable unless the withdrawal of the trip is due to extraordinary and unavoidable circumstances at the destination or in the conditions. surroundings that significantly affect the execution of the trip or the transportation of passengers to the destination. At the time of booking you will be informed of the conditions of each promotion.



Any cancellation or modification to an already confirmed package will incur cancellation fees and/or modification fees as stipulated by the conditions of the confirmed airfare based on the airline's regulations.

Reservations with flights or with the Fly and Sail Pack: in packages with flights and reservations with air promotions, the cancellation costs on said packages or air promotions will be applied from the moment of confirmation of the assigned flights or from the moment of the issuance of the air tickets, and for the amount according to the airline's regulations regarding the confirmed air fare or specific regulations of the previously informed air promotion. For hotel and transfer services, the same cancellation fees that apply to the cruise will apply.

The passenger has the right to withdraw from the contracted trip at any time before departure, having the right to a refund of the amounts paid, but in any case the passenger must pay the cancellation costs according to the table above, and the management expenses, if any. In the event that the client cancels due to force majeure, he will have the right to a refund of all amounts previously paid. Note: reservations made on board the ships have a different cancellation fee and deposit policy than those described above.

For these reservations, the conditions corresponding to the cancellation costs will be delivered on board once the reservation has been made and before its confirmation.

### **Valuable and important objects**

- Please make sure you have all valuable and important items with you (medications, jewelry, fragile items, important travel and other documents, cameras, computers, etc.). We recommend not storing them in suitcases or leaving them in an unsafe place in your cabin or on board the ship. Pay special attention to those objects. For your protection, once you have boarded, place all valuable and important items in the mini safe in your cabin. We recommend that you take out appropriate insurance to protect these objects. According to Article 5 of the Athens Convention (which in turn is Annex I of Regulation 392/2009 on the liability of sea carriers in the event of an accident), the carrier shall not incur liability in respect of loss or damage suffered by money, negotiable instruments, gold, silver, jewelry, ornaments, works of art or other valuable objects, unless such objects have been delivered to the carrier and he has agreed to keep them. For valuable objects that have been deposited at the passenger service counter, the carrier will be liable up to the limit of 3,375 SDR, unless the carrier and the passenger have expressly agreed in writing on a higher limit.

### **Objects not allowed on board**

- You must not keep in your luggage or bring on board any objects that are dangerous or illegal (for example, firearms, explosives, drugs, flammable materials, etc.). Note: Be sure to leave any sharp and/or sharp objects in your checked luggage, including but not limited to scissors, razor blades, and sewing and knitting needles. Due to new airport security measures, we recommend not carrying such items in hand luggage.

### **Loss, delay or damage to luggage**

- In order for us to help you, you must inform us of the problem as soon as possible. Any damage or delay or loss of luggage must be notified to us (and/or the service provider in question if it is not us) as soon as possible. The liability of the sea carrier in such cases and the limits of said liability in accordance with the provisions of current regulations are regulated.

### **Baggage limit**

- Luggage limitations for the cruise are 90 kg per passenger. If you purchase the means of transportation until the start of the cruise on your own, it is essential that you verify with your airline, and/or any other means of transportation, the limitations and baggage conditions for your flights or transfers. Remember that in general, on tourist class airplanes, the check-in of one piece per person is allowed, with a maximum weight of 20 Kg. However, these conditions change depending on the airline. In the case of contracting these flights with us, this information will be duly informed before formalizing the reservation.

### **Specific health and pregnancy requirements**

- Unfortunately we cannot allow boarding to women who reach the 24th week of gestation before departure or during the cruise. If the passenger is pregnant on the boarding date, she must present a medical certificate confirming that she is less than 24 weeks old and in good health to travel. She must send us a copy of said certificate at least 30 days in advance of the trip departure and take it with her to present at the time of boarding. 89

### **Age restrictions**

- Since November 1, 2008, the minimum age to board our cruises is six (6) months, from the date of the cruise and twelve (12) months, in the case of Transatlantic, Transpacific, Hawaii cruises, certain cruises through South America and other itineraries. The health and safety of our passengers is our top priority.
- Age of majority: Only for US cruises, Royal Caribbean considers the age of majority to be 21 years or older. Minors under 21 years of age are not allowed to travel alone in a cabin, unless they are accompanied by a father, mother or guardian who is 21 years of age or older. In the case of married couples and both under 21 years of age, but over 18, a marriage certificate will be required at the time of booking. Please note that parents or legal guardians traveling with minors who have a different last name than the parents or legal guardians will have to show official proof (for example, birth certificate, divorce documents, etc.) to justify that they are the parents or legal guardians of minors. In the case of adults traveling with minors under 18 years of age and who are not their parents or legal guardians, in order for the minor to board with them, they will have to present a notarized letter signed by at least one of the parents or legal guardians. This notarized letter will allow the adult to travel with the minor under 18 years of age and supervise medical treatment.
- On board there are some facilities where entry is limited by the age of the passenger. In the daily program you will find information about age restrictions to enter certain facilities. The passenger's age at the time of boarding will determine his or her status for the remainder of the cruise. Royal Caribbean does not accept reservations for student groups. Please consult your travel agent or organizer regarding their group booking policy.
- Important exception: If your cruise does not originate in a port in the United States or Canada, the age of majority to travel alone, without the need to be accompanied by an adult 21 years of age or older, is 18 years of age. This regulation applies, for example, to all cruises that originate in Europe.

### **Consumption of alcoholic beverages on board**

- On European cruises, the consumption of alcoholic beverages is not allowed for those under 18 years of age, with adults being authorized to consume all types of alcoholic beverages. On US cruises, passengers over 21 years of age can consume all types of alcoholic beverages and passengers between 18 and 21 years of age are authorized to consume certain types of alcoholic beverages, including beer and wine, although parents or guardians must do so. sign an authorization at the time of boarding allowing the consumption of these drinks on board by your children between 18 and 21 years old. If a passenger has a birthday on the cruise and this allows a change in the application of the previous policy, the passenger may go to the Guest Relations Desk with their passport as proof of their age, and subsequently, our system will be updated to allow the passenger consume alcoholic beverages on board.
- Note: Passengers are not permitted to board alcoholic beverages for consumption during the cruise, except for two bottles of wine on the day of embarkation, nor are they permitted to bring on board alcoholic beverages purchased at ports of call.

### Applicable Law

- This combined travel contract is governed by what is agreed between the parties and by what is established in these general conditions, in the current and applicable regional regulations, as well as by the provisions of Royal Legislative Decree 1/2007, of November 16 by the that the consolidated text of the General Law for the defense of consumers and users and other complementary laws is approved.

### ACCEPTANCE OF TERMS

In accordance with the provisions of Decree 2438 of 2010, the undersigned buyer declares to have been informed and to have received, understood and accepted all of the conditions and restrictions of its own services and products and other suppliers, providers of tourist services, assistance , transportation and others that you have purchased from Viva Vacations and grant Viva Vacations Colombia SAS your full approval of all the terms and conditions set forth above. Once the money has been received for deposits or total payments, it is understood that the traveler knows and accepts all the payment and cancellation policies for the itinerary or services they are purchasing.

RNT No. 29029 / 74972

### VIVA VACATIONS COLOMBIA RAISING AWARENESS TO THE WORLD TO CONSERVE IT

Viva Vacations Colombia SAS is committed to Law 679 of 2001 (Prevention of CSEC), Law 63 of 1986 (Protection of Cultural Assets), Law 1185 of Cultural Heritage), Law 17 Wild Fauna and Flora), Law (Environmental Sanctions) (Prevention of tobacco, psychoactive substances in we have a code of ethics to commercial exploitation of children in accordance with Resolution 3840 of December 24, 2009 and according to Article 1 of Law 1336 of July 21.



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2008 (Protection of of 1981 (Protection of 1333 of 2009 and Law 376 of 2009 alcohol and other minors). Additionally, prevent the sexual and