

INFORMATION ABOUT DISEASES THAT RESTRICT BOARDING

To ensure a completely safe environment for our guests,

people will not be allowed to board if they:

- Require mechanical ventilation support (excluding CPAP for sleep apnea)
 - Require the use of additional oxygen cylinders (those who bring and use their own oxygen concentrators are allowed to board)
 - Require hemodialysis (peritoneal dialysis is allowed)
 - May pose a risk to the health and safety of others (any medical condition that if left unchecked is a risk to the patient and a potential
 - risk to other guests and crew members)
 - Suffer from three or more of the following diseases, regardless of age:
 - Ischemic heart disease, atrial fibrillation, heart failure, high blood pressure, type 2 diabetes, chronic lung disease, chronic liver disease, chronic kidney disease/dialysis, autoimmune diseases, obesity, cancer undergoing treatment. Those with these conditions should consult their doctor before booking a cruise.
- They have been instructed to isolate or quarantine themselves (guests infected with Covid-19 cannot board and must declare if they are positive)
 - They have experienced symptoms of acute gastroenteritis (AGE) in the 5 days prior to boarding

By reading this document, the Client accepts responsibility for any failure to disclose existing or past medical conditions.

Travel Insurance

We strongly recommend that you have adequate travel insurance, with health coverage, covering your cruise vacation, as well as any other destination you visit independently. Please ensure that it covers your circumstances, including any pre-existing illness. **Viva Vacations offers medical assistance with cancellation insurance from Continental Assist that protects you from any medical eventuality or setback with international flights**, since if you miss the arrival flight, whether due to someone else's will, neither the cruise company nor Viva Vacations are responsible for this loss. Please note that if you do not show up on the scheduled boarding date, you will be considered a "no show" and will lose 100% of the amount paid for the cruise.



COTIZACION EN ASISTENCIA EN VIAJES

Gracias por solicitar una cotización con Continental Assist

Trip cancellation or interruption: 2000

Benefit

- Medical expenses due to accident USD/EUR 35,000
- Medical expenses due to non-pre-existing illness USD/EUR 35,000
- Medical expenses due to Covid-19 (people under 75 years old) USD/EUR 35,000
- Medical expenses due to pre-existing illness USD 500
- Expectant mother USD 500
- Prescription medications Yes
- Dental emergency USD 500
- Medical repatriation USD/EUR 30,000
- Funeral repatriation USD/EUR 30,000
- Family member transfer due to hospitalization Airfare + hotel
- Hotel expenses due to convalescence USD 1,000
- Assistance in case of lost documents, luggage; Yes
- Return trip due to death of a family member: Air Tkt
- Return due to serious accident at home Air Tkt
- Accompaniment of minors under 15 years of age Air Tkt
- Accompaniment of people over 75 years of age Air Tkt
- Expenses for delayed or cancelled flight USD 100
- Cancellation or interruption of contracted trip USD 2,000
- Executive replacement Air Tkt + hotel
- 24-hour consultation line Yes / Transmission of urgent messages Yes
- Transfer of funds USD 15,000
- Transfer of funds for legal bail USD 15,000
- Legal assistance for traffic accident USD 7,000
- Compensation for lost air luggage USD 1,200
- Compensation for delayed luggage USD 500
- Loss or connection of flight or train USD 400
- Compensation for luggage damage USD 100
- Loss of passport USD 100
- Virtual/Telephone Doctor Yes
- Second medical opinion Yes
- Trip monitoring Yes / Concierge services Yes / Psychological assistance Yes
- Missed boarding on cruise Tkt air
- Compensation for lost luggage on cruises USD 500
- Amateur sports practice USD 1,000
- Hotel quarantine expenses for Covid-19 USD 2,000
- **PRICE: USD85.00 for minors under 71 years of age**